Ideation Phase Define the Problem Statements

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Date | | | 04 November 2022 | | | |
| Team ID | | | PNT2022TMID34443 | | | |
| Project Name | | | Customer care registry | | | |
| Maximum Marks | | | 2 Marks | | | |
| Problem  Statement  (PS) | | I am (Customer) | I’m trying to | | But | Because | Which makes me  feel | |
| PS-1 | | Engineer | Figure out the options in the website | | I  couldn’t find what i am  trying t find | The UI is so complex | Confused | |
| PS-2 | | Marketing agent | Find out the advertizing options | | I am in the wrong path of the page | The Page has too many options | Frustrated | |
| PS-3 | | Physician | Find out the list of  scheduled patients | | Its  showin g bad gatewa y | The LAN connectio  n isn’t properly connected | Tensed | |
| PS-4 | | Lab Assistant | Get the list of The submitted Reports | | The page  isn’t redirect ing to the Patients profile | The internet connectio n is too slow | Tensed | |
| PS-5 | | Distributor | Inserting the product meta data | | The server isn’t  respond ing | The list of products is huge | Angry | |